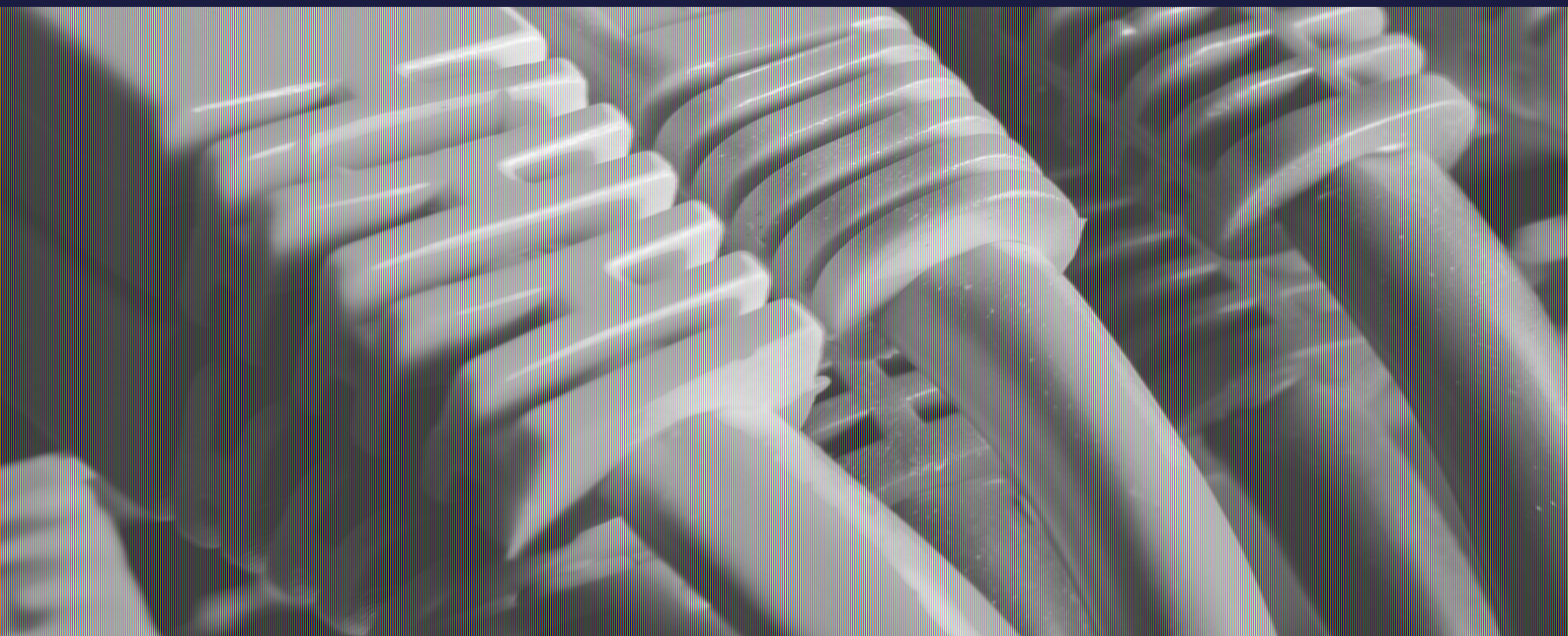




Full Management & Monitoring Service

STARLINK SOLUTIONS

Starlink Management, Simplified by Pulsar.

Maximize your Starlink investment with Pulsar's end-to-end management solution, eliminating the complexity of satellite network administration while gaining enterprise-level control and visibility. From seamless installation to 24/7 support, automated billing, and comprehensive performance monitoring, we handle everything so you can focus on your business.

Network Services

- Professional installation with live technical assistance
- Static public IP address (via DHCP)
- 24/7 post-installation technical support

Flexible Account Management

- Convenient billing portal with:
 - ACH payment processing
 - Consolidated billing across sites
 - Individual site billing codes
- Multiple location changes per year at no additional cost
- Monthly plan adjustments (upgrades or downgrades)
- Service pause option for Starlink billing
- Streamlined RMA process for Pulsar-supplied Starlink equipment

Comprehensive Management Portal

- Real-time performance metrics:
 - Total, Priority, Opt-In, and Standard Usage
 - Signal quality and obstruction data
 - Network statistics (ping drop rate, latency, uptime)
 - Last online status and coordinates
- Enterprise API access for Enterprise

